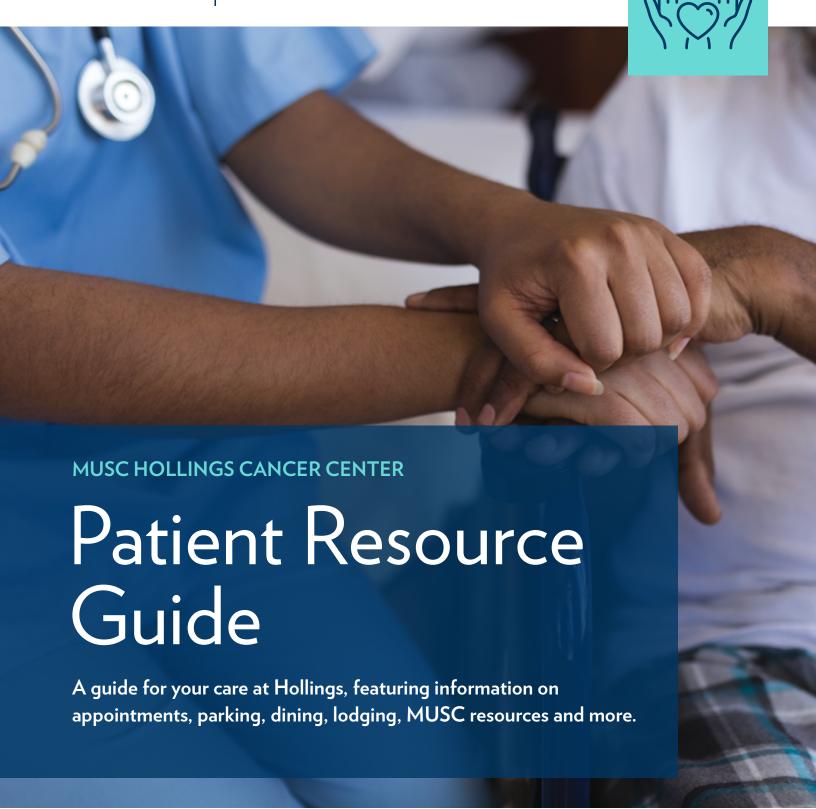


Hollings Cancer Center

An NCI-Designated Cancer Center



IMPORTANT PHONE NUMBERS

Hollings Appointment Scheduling 843-792-9300 MUSC Health Pharmacy 843-876-0199

Billing & Financial Assistance	843-792-2311
Financial Counseling	843-792-9876 843-876-0920
Genetic Counseling	843-792-0745
Guest Services	843-876-8456
Hereditary Cancer Clinic	843-792-0745
Hollings Café	843-720-7564
Hope Lodge	843-958-0930
Hospital Operator	843-792-2300
Mammography Scheduling	843-792-8439
Medical Records - Charleston	843-792-3881
Pastoral Care Office	843-792-9464
Public Safety	843-792-4196
Radiation Oncology	843-792-3271
Radiology Scheduling	843-792-9729
Rapid Access Infusion Clinic	843-792-9300 843-792-2123 (after 4 p.m., weekends, and holidays)
Wheelchair Assistance	843-876-0101



NOTES



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Updated July 2024

WELCOME

As one of the leading cancer centers in the Southeast, and the only NCI-designated cancer center in South Carolina, MUSC Hollings Cancer Center's focus is on you and your individual needs. We understand that there's more to your life than "cancer patient." That's why we're here. From our researchers in the lab to our doctors who have experience with the rarest of cancers to our nurses who have chosen to earn specialized credentials in oncology, our focus is helping you get the best possible outcome.

Our team includes more than 100 subspecialists — doctors who have extra training to diagnose or treat specific types of cancer instead of treating all cancers. We will work with you to develop a customized treatment plan that is based on scientific evidence and takes into account your individual needs.

Our care extends beyond the medical. In addition to state-of-the-art treatments, Hollings offers patient support services, including nutritional services, genetic counseling and other assistance outlined in this guide to support the financial, physical and emotional aspects of cancer.

We have more than 140 researchers who work together to find better ways to detect, diagnose and treat this complex disease. We offer more than 200 clinical trials for patients to gain access to innovative care that may not be available anywhere else.

Our mission is to guide you through every phase of your cancer journey, from diagnosis to treament and survivorship. Our patients become part of the Hollings family, and we are honored that you've chosen us for your care.



Raymond N. DuBois, M.D., Ph.D.Director, MUSC Hollings Cancer Center
Associate Provost of Cancer Programs, MUSC



Craig Lockhart, M.D.
Associate Director, Clinical Science
Chief, Oncology Integrated Center of Clinical Excellence

This guide was created with input from our Patient & Family Advisory Council. We thank the members for their helpful insights on what information will be most beneficial to patients.



A Cancer Center Designated by the National Cancer Institute

















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YOUR FIRST APPOINTMENT

We understand that a diagnosis of cancer can be a frightening experience and that initiating your care may seem complex. Here's a step-by-step guide to help you through the process.

WHAT TO EXPECT

Navigation Program

At MUSC Hollings Cancer Center, our Navigation Program is at the core of the patient experience. Our oncology nurse navigators have the clinical expertise to provide support in understanding your diagnosis and treatment options, communicate with doctors from different specialty areas and connect you to helpful resources.

Medical Records/Release of Information

With your permission, your care team will need to look at your medical records and the results of any tests that you've already had done. They may also ask that you have more tests or different tests before your appointment.

Having this information gathered together at the first appointment helps your providers to develop a plan. Your care team may ask you to sign a release form so that we can get records from other hospitals or doctors.

WHAT TO BRING

- Medical history or complete questionnaire in MyChart
- ✓ List of all current medications
- ✓ Insurance card
- Personal identification, such as a driver's license or state ID card
- ✓ Copay, if required
- ✓ Family member, friend or another caregiver
- ✓ A sweater or wrap
- ✓ A book, tablet or other entertainment
- ✓ A notebook and pen to take notes
- ✓ Snacks Café and vending options vary by location

MYCHART

Many patients enjoy the convenience of secure access to their medical records and the ability to communicate with providers in between appointments. In MyChart, you can:

- ✓ Schedule medical appointments
- ✓ View summaries of past appointments
- ✓ View test results
- ✓ Request prescription renewals
- ✓ Securely message your medical care team

SCAN TO LOGIN TO MYCHART

How to Create an MUSC Health MyChart Account:

If you do not already have an active MUSC Health MyChart account, please follow the steps below to set one up.

- 1. Go to the MyChart login page: mychart.musc.edu
- 2. Select the blue "Create Your Account" button on the right side of the page.
- 3. If you do not have a MyChart activation code, select the blue "Sign Up Online" button on the right of the screen.
- 4. Fill out the form with your information.
- 5. Click the Captcha box and type in the answer to the question provided. After completing the Captcha, you will be directed to answer a series of questions to help verify your identity. This helps MUSC Health ensure your health information remains safe and secure. For most, the identity verification process will be immediate, and you will be directed into MyChart. For some, the verification process can take up to 72 hours. Once verified, you will receive an e-mail notification inviting you to complete the registration for your MyChart account.

If you are having trouble setting up your MyChart account, please call 843-792-3111.

FINANCIAL COUNSELING & INSURANCE COVERAGE

Financial Counselors are available to assist with your insurance and financial questions.

Please call the financial counselor at **843-792-9876** or Customer Service at **843-792-2311** or **800-598-0624**. A counselor is located at Hollings in Room 218 on the 2nd floor, but depending on your treatment location, there may be another financial counselor available to assist with your needs.

FREQUENTLY ASKED QUESTIONS

What are my payment options?

MUSC Health accepts several forms of payment, and you have several options when paying your bill, including online, by mail or in person. We can also work with you to create an installment plan.

Will I receive a separate bill from MUSC Health and MUSC Physicians?

You will receive one statement with both charges.

What insurance plans are accepted by MUSC Health?

MUSC Health has agreements with a wide variety of insurance plans, including commercial, Marketplace, Medicare and in-state Medicaid plans.

Visit <u>muschealth.org/patients-visitors/insurance/plans</u> for a list of accepted insurance plans. We suggest also calling your insurance company to verify that it covers services from MUSC Health and MUSC Physicians.

What if I don't have insurance?

A small deposit is required of uninsured patients at the time of service. Please contact our financial counselors at **843-792-9876** to review payment options.

Can today's visit deposit or copay/coinsurance be added to my payment arrangement?

No, payment arrangements are for care received in the past. Copay/coinsurance is an agreement between you and your insurance carrier and is expected to be paid at point of service.

Are there any differences in cost depending on whether I receive care in a hospital-based clinic or a physician's office?

Many insurance plans may pay for health care services provided in an outpatient hospital setting differently than those provided in a physician's office. In a hospital-based clinic, your insurance may require that you meet your annual deductible and/or require that you pay a percentage of the bill.

You should check with your insurance carrier if you have any questions regarding your financial responsibility.

MUSC hospital-based clinics for oncology care include but are not limited to:

- MUSC Hollings Cancer Center (all clinics & infusion)
- MUSC Hollings Cancer Center North Charleston (all clinics & infusion)

Find more information online

Visit <u>muschealth.org/patients-visitors/billing/financial-assistance</u> for information on the MUSC Financial Assistance Program or <u>muschealth.org/patients-visitors/billing/faq</u> for questions about billing and payment plans.

SCAN FOR MUSC FINANCIAL ASSISTANCE PROGRAM



MUSC DOWNTOWN CHARLESTON LOCATIONS



MUSC Hollings Cancer Center

Our main location downtown includes outpatient clinics, an infusion center, laboratory, radiation oncology, supportive services and our breast imaging department. Please arrive 10-15 minutes before your appointment time to complete the check in process.

86 Jonathan Lucas Street, Charleston, SC 29425 Parking: Valet service available (\$12/day) v or use the Jonathan Lucas Garage (



MUSC Rutledge Tower

Rutledge Tower houses outpatient clinics, radiology services, an outpatient laboratory area, and pre-op and ambulatory surgery areas. Patients arriving for ambulatory or outpatient surgery should report to the first floor of Rutledge Tower and proceed down the main hallway.

135 Rutledge Avenue, Charleston, SC 29425

Parking: Valet service available (\$12/day) (v) or use the Ashley/Rutledge Garage



Ashley River Tower (ART)

ART Central Registration is on the first floor of the Atrium across from the cafeteria. This can be reached through either the McClennan Banks Garage walk-over that enters the building on the mezzanine level or from the front of the building off Courtenay Drive.

25 Courtenay Drive, Charleston, SC 29425

Parking: Valet service available (\$12/day) (v) or use the McClennan Banks Parking Garage



MUSC University Hospital

Central Registration is on the first floor Main Lobby of University Hospital for 5th floor Interventional Radiology and University Hospital scheduled admissions. Surgery Registration is on the 4th floor of the North Tower Patients told to report to this area should utilize Elevator E off the Main Lobby or Elevator D off the main hallway.

171 Ashley Avenue, Charleston, SC 29425

Parking: Use the Ashley/Rutledge Garage (A) or Jonathan Lucas Garage



MUSC DOWNTOWN CHARLESTON PARKING

Outpatient Parking — Garage

Self-parking for outpatients is \$0.75 per half hour, up to a maximum of \$3 in MUSC parking garages while attending an appointment. To receive this rate, the ticket must be stamped by registration staff in the area where you receive your care. See the previous page for the parking garage options closest to the building where your appointment is. Please bring your parking ticket with you to your appointment.



\$0.75 per Half Hour **Up to \$3**

Outpatient Parking — Valet

Valet parking is available for a fee of \$12 at Ashley River Tower, Rutledge Tower and Hollings Cancer Center (for patients and families/visitors of patients only). Drive your vehicle to the main entrance of any of these buildings for valet service, Monday through Friday from 6 a.m. to 6 p.m., as available. Public Safety will obtain your keys if you leave the clinic after 6 p.m. Call 843-792-4196 for assistance.



Monday - Friday \$12 - 6 a.m. - 6 p.m. 843-792-4196

Inpatient Parking

Inpatients' families and visitors may park for \$0.75 per half hour. The maximum daily rate (up to 24 hours) is \$6. To receive the reduced rate, the visitor should provide the patient's last name and room number to the cashier when exiting the parking facility. The cashier will issue a receipt. This will allow unlimited additional exits during the 24-hour period at no charge.



\$0.75 per Half Hour Up to 24 hours at \$6

Mobility-Impaired Patients/ Handicapped Parking

All MUSC public parking locations offer accessible parking. For wheelchair assistance, use a courtesy phone near an elevator or call **843-876-0101** (7:30 a.m. to 5:30 p.m., Monday through Friday) from your cell phone. South Carolina state law provides that there is no charge for parking in metered or timed facilities for vehicles which display a handicap plate or placard and which are driven by or transporting the handicapped individual. If the handicapped individual is not in the vehicle, the posted parking rate applies.



Monday - Friday 7:30 a.m. - 5:30 p.m. 843-876-0101

*Call for Wheelchair Assistance

MUSC HOLLINGS CANCER CENTER PAGE 7 PATIENT RESOURCE GUIDE PAGE 6

HOLLINGS DOWNTOWN AMENITIES

Patient Shuttle Services

The MUSC campus shuttle arrives at the corner of Jonathan Lucas Street and Sabin Street, just north of the main Hollings entrance, every 10-15 minutes, 6 a.m. to 6 p.m., Monday through Friday. The complimentary shuttle stops at Hollings, Ashley River Tower, Rutledge Tower, University Hospital, and MUSC Shawn Jenkins Children's Hospital.



Located behind the building on the 1st floor, this tranguil garden, designed by Robert Chesnut, was made possible by a generous gift from Edwin S. Pearlstine, Jr., in memory of his wife of 40 years, Barbara Langer Pearlstine, who died of cancer in 1997.

Hollings Café

Located next to the elevators on the 1st floor, the Hollings Café is open Monday through Friday from 6 a.m. to 3 p.m. The Café offers fast, friendly service and a variety of tempting options for breakfast, lunch or an afternoon snack. Coffee, tea, soft drinks and smoothies are also available. To place an order ahead, call 843-720-7564.

Onsite Pharmacy

Located on the 1st floor, the Hollings Pharmacy is one of five convenient pharmacy locations on the MUSC campus. In addition to filling prescriptions, you can find a selection of deeply discounted, over-the-counter medications, as well as many \$4 generic drugs. Call 843-876-0199 to place a refill request or ask for assistance.

Onsite Lab

If your doctor or health care provider asks you to have bloodwork drawn, Hollings offers a lab on the 2nd floor, room 217.



MUSC Campus Shuttle Every 10 - 15 Minutes FREE



Healing Garden **Behind 1st Floor of Hollings**



Hollings Café Monday – Friday 6 a.m. – 3 p.m.



Hollings Pharmacy 843-876-0199



Hollings Lab 2nd Floor - Room 217

OTHER MUSC LOCATIONS

MUSC Health - East Cooper

1600 Midtown Avenue Mount Pleasant, SC 29464 Parking: Onsite & free



Radiation Oncology - Mount **Pleasant**

1180 Hospital Drive Mount Pleasant, SC 29464 Parking: Onsite & free



Hollings Cancer Center - North Charleston

2575 Elms Center Road, Suite 100 North Charleston, SC 29406

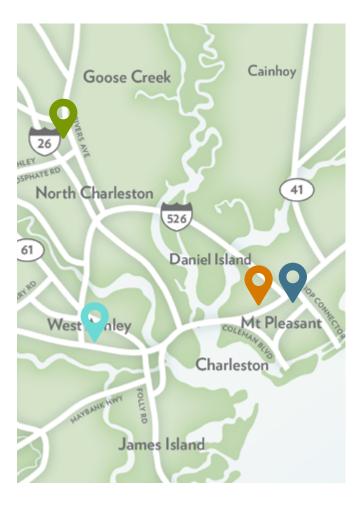
Parking: Onsite & free



MUSC Health - West Ashley

2060 Sam Rittenberg Boulevard Charleston, SC 29407

Parking: Onsite & free



Delivering care

ACROSS THE STATE

Hollings and MUSC Health have established a statewide community cancer network with key partners across the state in order to deliver high quality services to all patients in South Carolina where they live.



Ask your provider or navigator if there is an option for care closer to home.



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PATIENT SUPPORT SERVICES

Our compassion extends beyond the scope of medical services to resources that help our patients and their families deal with the social and emotional aspects of cancer.

Arts in Healing

Credentialed art and music therapists provide comprehensive creative arts therapy services to patients and families receiving care in the hospital. Contact artsinhealing@musc.edu.

Chaplain

MUSC Hollings Cancer Center provides spiritual care to meet the needs of patients and families while respecting their individual values, beliefs and religious orientation. Hospitalized patients can ask staff to page the on-duty chaplain 24/7. Patients in outpatient clinics within the downtown Charleston Hollings building can ask staff to page the Hollings chaplain at #12255.

Genetic Counseling

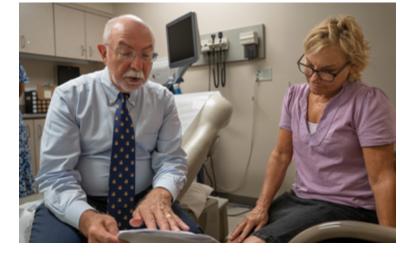
Our genetic counselors assist families in assessing risk, completing genetic testing and providing support resources. Call **843-792-0745** to schedule an appointment.

Hereditary Cancer Clinic

The clinic provides a central location where patients with mutations for any type of hereditary cancer can get counseling and an individualized monitoring plan focused on screening, risk reduction and prevention. Call **843-792-0745** to schedule an appointment.

Nutritional Counseling

Individualized nutritional consultation is offered for patients across the continuum of the cancer experience. Ask your care team for a referral.



Palliative Care Program

Palliative care eases symptoms and pain to improve quality of life. Palliative care is not hospice care; it can be offered at any stage of illness to help manage symptoms. Ask your care team for a referral.

Pet Therapy

If you see any of our canine therapists around the hospital, please feel free to stop and interact with them. Patients or family members who wish to request a therapy dog visit can ask a care team member or contact Therapy Animal Program Coordinator Cathy C. Bennett at **843-792-7360** or bennetca@musc.edu.

Physical Therapy

Hollings offers physical therapy and lymphedema therapy to help people to deal with side effects of cancer and cancer treatment. Ask your care team for a referral, or ask the front desk team at check out to assist in scheduling an appointment.

PATIENT SUPPORT SERVICES

Psychological Support Services

The Behavioral Medicine team consists of psychologists, psychiatrists and other specialized providers who offer services to help people experiencing emotional distress related to their cancer diagnosis. Ask your care team for a referral to Behavioral Medicine at any time.

Rapid Access Infusion Clinic

The Rapid Access Infusion Clinic offers appointments to current chemotherapy and immunotherapy patients experiencing mild to moderate symptoms, such as nausea/vomiting, rash/skin changes, fatigue, diarrhea or constipation. This service is intended to help patients avoid the Emergency Department whenever possible. Treatment is by appointment only. Please call 843-792-9300 (M-F, 9 a.m. – 4 p.m.) or 843-792-2123 (after 4 p.m., weekends and holidays) to ensure that you can be seen for an appointment.



Social Work

Social workers have experience in connecting patients with services and resources. They offer support for concerns including transportation, lodging, adjustment to illness, caregiver issues, mental health and financial issues. Ask your care team for a referral.

Support Groups

Support groups can be beneficial for people who have been diagnosed with cancer and their caregivers. More information is at hollingscancercenter.musc.edu under Patient Resources.

Tobacco Treatment

For cancer patients, quitting smoking is one of the most beneficial things you can do to help improve treatment outcomes. Ask your care team about our Tobacco Treatment Program or call **843-792-6785**.



SCAN FOR SUPPORT GROUPS WEBPAGE

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GLOSSARY OF CLINICAL ROLES

There are many people involved in your care. Some you will get to know very well as you see them over and over again. Others you may never meet because they work behind the scenes. Here are a few of the types of people who will be part of your care team.

track.

Registered Nurse

Advanced Practice Provider (APP)

Nurse practitioners and physician assistants work closely

medication and help make sure that your care plan is on

Registered nurses are the backbone of cancer care. They

administer drugs like chemotherapy and immunotherapy,

personal needs. Some of our nurses have earned a special

monitor your vital signs, change dressings and help with

Oncology Nursing Certified credential that shows their

in-depth knowledge of nursing skills for cancer patients.

with doctors. They can perform physical exams, prescribe

Attending Physician

An attending physician is in charge of your overall care and oversees the work of residents, fellows and students.

Fellow

A fellow is a licensed doctor who has completed residency and is getting additional, specialized training.

Resident

A resident is a doctor who has finished medical school and practices under supervision but with an increasing amount of independence. Depending on the specialty, a residency can last between three and seven years.

Oncologist

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Doctors who specialize in cancer care are oncologists. Surgical oncologists focus on surgery and medical oncologists focus on medications, but there can be a lot of overlap between these two. Radiation oncologists provide radiation treatment.

MY CARE TEAM

SURGEON MEDICAL ONCOLOGIST

RADIATION ONCOLOGIST	ADVANCED PRACTICE PROVIDER
NURSE NAVIGATOR	SPECIALIST
OTHER TEAM MEMBERS	

CLINICAL TRIALS

Clinical trials explore promising new approaches for cancer prevention, diagnosis and treatment, often providing access to new drugs and interventions before they become widely available.

As an NCI-designated cancer center, MUSC Hollings Cancer Center offers clinical trials and therapies not available anywhere else in South Carolina, including phase I studies. Hollings has over 200 clinical trials available to patients at any given time for nearly every cancer type. Various study types are open to eligible patients including treatment, prevention, screening and palliative care trials.

With a centralized Clinical Trials Office and a national network dedicated to bringing clinical trials to individuals in underserved populations, MUSC Hollings Cancer Center is the state's leading provider for cancer clinical trials.

Up to date information on available clinical trials can be located on the Hollings website. Your doctor and care team can update you on current and upcoming trials, so ask your doctor if a clinical trial is right for you.

*For more information, please reach out via our Clinical Trials contact form at forms.office.com/r/K9R21YZSfb



SCAN FOR CLINICAL TRIALS WEBPAGE



SCAN FOR CLINICAL TRIALS CONTACT FORM



MUSC HOLLINGS CANCER CENTER PATIENT RESOURCE GUIDE — PAGE 13

MUSC DINING OPTIONS

MUSC has three main dining locations: University Hospital cafeteria, Ashley River Tower cafeteria and MUSC Shawn Jenkins Children's Hospital cafeteria. Smaller cafes can be found within Hollings and Rutledge Tower.

Starbucks is available within University Hospital and MUSC Shawn Jenkins Children's Hospital as well as outside of Ashley River Tower, and PJ's Coffee is available on the first floor of the library building. In addition, for those who would like to eat outside, food trucks can be found on the Medical District Greenway from 11 a.m. to 2 p.m., Monday through Friday. MUSC dining locations accept cash, debit and all major credit cards.



University Hospital Cafeteria

The UH cafeteria is located in the center of the University Hospital. Signs from all hospital entrances provide direction to the cafeteria area.

Open daily from 6:15 a.m. to 12 a.m.

HOT BAR:

Monday – Friday

- > Breakfast: 6:15 a.m. to 10 a.m.
- > Lunch/Dinner: 11 a.m. to 7 p.m.

Saturday & Sunday

- > Breakfast: 6:15 a.m. to 10 a.m.
- Lunch/Dinner: 11 a.m. to 5 p.m.

GRILL:

Monday - Friday

- **Breakfast:** 6:30 a.m. to 10 a.m.
- **Lunch:** 11 a.m. to 2 p.m.
-) Dinner: 5 p.m. to 12 a.m.

Saturday & Sunday

Dinner: 5 p.m. to 12 a.m.

CHIK-FIL-A®:

Monday – Saturday: 11 a.m. to 2 p.m. Sunday: CLOSED

7.

SUBWAY®

PAGE 14

Daily: 8 a.m. to 12 a.m.

STARBUCKS EXPRESS®:

Located near the main entrance of the University Hospital

Monday - Friday: 6:30 a.m. to 3 p.m. Saturday & Sunday: CLOSED



Ashley River Tower Cafeteria

The ART cafeteria is located on the first floor of the Ashley River Tower (ART).

Open Monday – Friday from 6:30 a.m. to 12 a.m. Open Saturday & Sunday from 6:30 a.m. to 8 p.m.

HOT BAR:

Monday - Friday

- > Breakfast: 6:30 a.m. to 10 a.m.
- **Lunch:** 11 a.m. to 2 p.m.

Saturday & Sunday

- > Breakfast: 6:30 a.m. to 10 a.m.
- Lunch/Dinner: 11 a.m. to 8 p.m.

GRILL:

Monday - Friday

- > Breakfast: 6:30 a.m. to 10 a.m.
- **Lunch:** 11 a.m. to 2 p.m.
- **Dinner:** 4 p.m. to 12 a.m.

Saturday & Sunday: CLOSED

SUBWAY®:

Monday - Friday: 10 a.m. to 12 a.m. Saturday & Sunday: 10 a.m. to 8 p.m.

STARBUCKS®:

Located on the lower level of the south part of the building with an entrance on Courtenay Drive.

Monday - Friday: 5:30 a.m. to 5:30 p.m. Saturday & Sunday: CLOSED



Shawn Jenkins Children's Hospital Cafeteria

For details on hours and dining options, please visit <u>musckids.org/patients-and-visitors/dining-options</u>.

In addition to the choices listed above, grab 'n' go options including sandwiches, snacks and beverages are available whenever the cafeteria is open.

OTHER MUSC AMENITIES



Gift Shops

UNIVERSITY HOSPITAL EXTENSION

• 171 Ashley Avenue

Charleston, SC 29425

843-792-5391

Monday - Friday: 9 a.m. to 6 p.m. Saturday & Sunday: 10 a.m. to 3 p.m.

ASHLEY RIVER TOWER

25 Courtenay Drive

Charleston, SC 29425

843-876-5761

Monday - Friday: 9 a.m. to 5 p.m. Saturday & Sunday: CLOSED

SHAWN JENKINS CHILDREN'S HOSPITAL

♀ 10 McClennan Banks Drive, 1st Floor

Charleston, SC 29425

843-985-1094

Monday - Friday: 9:30 a.m. to 5 p.m. Saturday & Sunday: CLOSED



ATM Locations

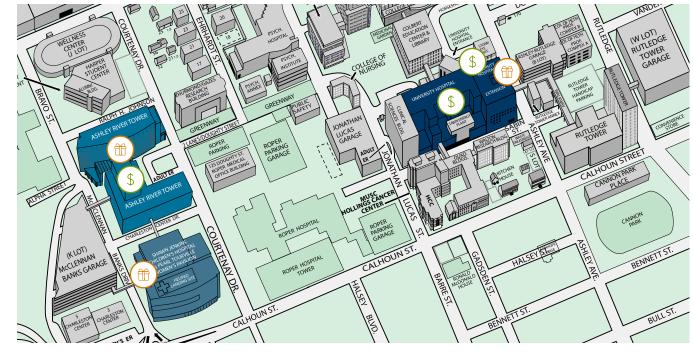
The following ATM machines are conveniently located throughout the MUSC campus:

BANK OF AMERICA

 Located near the Cafeteria entrance in the University Hospital

SC FEDERAL CREDIT UNION

- Located inside the University Hospital Extension building near the gift shop
- Located near the Cafeteria in the Ashley River Tower (ART)



MUSC HOLLINGS CANCER CENTER PATIENT RESOURCE GUIDE — PAGE 15

TRAVEL ASSISTANCE

Traveling out of town — or even across town — for your health care can be an overwhelming experience. Our goal is to make your trip — whether it's a 20-minute car ride or a two-hour flight — as seamless as possible, leaving you free to focus on your health.

Once your medical appointments are scheduled, a member of your care team can connect you with MUSC Guest Services. You may also contact them directly at 843-876-8456 or visit muschealth.org/patients-visitors/amenities/guest-services. Guest Services can help you with parking and valet options at MUSC Health as well as the MUSC Health Patient Shuttle system, which provides a free and convenient way for patients to travel between buildings on our downtown campus.

Additionally, the American Cancer Society Road To Recovery® program offers free rides to cancer-related medical appointments. Trained volunteer drivers are happy to pick you up, take you to your appointment and drop you off at home. This is a free service. Certain eligibility requirements may apply and appointments are required in advance. For more information regarding the Road To Recovery® program, visit cancer.org/support-programs-and-services/road-to-recovery.html.

CHARLESTON AREA HOTELS

Many Charleston-area hotels offer special discounts for MUSC patients and families. You may call the following hotels directly to make a reservation. Request the MUSC patient rate when you call. Hotels are listed in order of proximity to the MUSC campus (noted in parentheses).

 Comfort Inn Downtown Charleston (0.6 mi) 843-577-2224 x0 144 Bee Street

144 Bee Street Charleston, SC 29401

 Cambria Riverview (1.8 mi) 843-766-4322 x0

84 Ripley Point Drive Charleston, SC 29407



 Residence Inn Riverview (2.0 mi) 843-266-8081 843-571-7979 (weekends/after hours)

90 Ripley Point Drive Charleston, SC 29407

Hampton Inn Patriots Point (4.5 mi) 843-881-3300
225 Sessions Way

Mount Pleasant, SC 29464

- Comfort Suites West Ashley (4.9 mi) 843-769-9850
 2080 Savannah Highway
 Charleston, SC 29407
- Comfort Suites Isle of Palms Connector (9.5 mi) 843-216-0004

1130 Hungry Neck Boulevard Mount Pleasant, SC 29464

- Hilton Garden Inn Lockwood (1.2 mi) 843-637-4074
 45 Lockwood Drive Charleston, SC 29401
- Holiday Inn Express Charleston Downtown WestEdge (1.9 mi)
 843-722-4000 x2
 250 Spring Street
 Charleston, SC 29403
- SpringHill Suites Riverview (2.0 mi) 843-266-8081 843-571-1711 (weekends/after hours) 98 Ripley Point Drive Charleston, SC 29407
- Extended Stay America Suites (4.8 mi) 843-884-4453 x0 304 Wingo Way Mount Pleasant, SC 29464
- Double Tree Mount Pleasant (9.4 mi) 843-352-5100 x0 1330 Stuart Engals Boulevard Mount Pleasant, SC 29464



CHARLESTON AREA HOTELS

Many Charleston-area hotels offer special discounts for MUSC patients and families. The following hotels require a code in order to receive the discount. Please call Guest Services at 843-876-8456 for the current codes. Hotels are listed in order of proximity to the MUSC campus (noted in parentheses).

 Courtyard Charleston Waterfront (0.8 mi) 843-266-8081 843-722-7229 (weekends/after hours)

35 Lockwood Drive Charleston, SC 29401



 Holiday Inn Charleston Riverview (1.5 mi) 843-556-7100 x3

301 Savannah Highway Charleston, SC 29407



 Staybridge Suites (4.5 mi) 843-216-5400 x2 251 Sessions Way Mount Pleasant, SC 29464

- Charleston Marriott (1.1 mi) 843-723-3000 x3 170 Lockwood Drive Charleston, SC 29403
- La Quinta Inn & Suites (1.8 mi) 843-556-5200 x5 11 Ashley Point Drive Charleston, SC 29407
- TownePlace Suites West Ashley (6.1 mi) 843-806-2020 805 Orleans Road Charleston, SC 29407

Additional Options

Guest Services can book rooms for a discounted rate at additional hotels in West Ashley, Mount Pleasant and North Charleston. Call **843-876-8456** for more details.





AMERICAN CANCER SOCIETY HOPE LODGE

The Hope Lodge team members are committed to providing a nurturing home away from home for guests 24 hours a day, 7 days a week. Free lodging is provided for cancer patients and caregivers traveling from home for outpatient medical care related to the patient's cancer diagnosis.

Lodging requests for patients new to Hope Lodge begin with a referral from the patient's treatment facility near the community. Potential quests should



coordinate their first lodging request through their treatment facility doctor or social worker. Rooms are available on a first-referred, first-served basis. Patients staying at a Hope Lodge must be in active cancer treatment.

For more information regarding the Charleston Hope Lodge, visit <u>cancer.org/support-programs-and-services/patient-lodging/hope-lodge/charleston.html</u>.

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WAYS TO GIVE

If you've ever found yourself thinking "I just wish I could do something," we are here to help! Throughout your time at Hollings, you're sure to interact with some of our many amazing doctors, nurses and staff members.

We often hear from current or former patients that they are interested in thanking and recognizing those at MUSC who have been part of their journey. There are many ways to do this while also making an impact on the fight against cancer.

Thank the Team

One of the most meaningful ways to let our care providers know they've made an impact on you is through a simple note. It's not uncommon to find these special notes hanging on walls, displayed on desks or shared in common workspaces, as everyone who reads them is encouraged to keep working hard each day.

Make a Gift

There are several ways to make a gift to Hollings:

- Supporting our areas of greatest need cancer research, cancer prevention, clinical trials and the funding of our emerging scientists.
- Financial donations of check, cash, credit card or stock.
- Future donations through a planned gift in your estate or a pledge.
- Donations to directly benefit our patients, including prepaid gas cards, new, unwrapped blankets, healthy snacks that are individually wrapped and bottled water. Please contact hanleya@musc.edu or freemann@musc.edu for more information about in-kind donations for patients.

Visit <u>hollingscancercenter.musc.edu/giving</u> for more information and resources.



CONTACT US

To make a gift, volunteer your time, or give back in any other way, please contact us via one of these options:

Mailing address

MUSC Hollings Cancer Center Office of Development 86 Jonathan Lucas St., MSC 955 Charleston, SC 29425

Physical address

176 Croghan Spur Rd. Charleston, SC 29407

Phone

843-792-8982

Email

hccdevelopment@musc.edu

After undergoing treatment for a rare salivary gland cancer, Michelle Brown-Nelson, DHA, made a gift to support head and neck cancer research at Hollings.

Get Involved

There are many opportunities to support Hollings Cancer Center throughout the year by volunteering at our events. Our four signature events, Gourmet & Grapes, the Hollings Golf Tournament, the MUSC Hollings Cup Regatta and LOWVELO, raise funds to support clinical trials, research and patient care. Volunteers are critical to our ability to successfully execute each of these events, and we truly appreciate the time and effort of each person who lends a hand!

We also benefit from many third-party events throughout the year, hosted by outside groups or organizations, which fund specific areas of care or research. Examples include the Cooper River Bridge Run, the Lowcountry Oyster Festival and Head for the Cure. These events ask Hollings to recruit volunteers for them for support on event day, so we are always looking for new recruits!



Gourmet & Grapes



Hollings Golf Tournament



MUSC Hollings Cup Regatta



LOWVELO

GET CONNECTED

Engage with us

Follow Hollings on social media to stay in the loop about upcoming events, helpful tips and the latest research and clinical advancements.



x.com/muschollings





FACEBOOK



linkedin.com/company/ insta musc-hollings-cancer-center

G

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Keep up with our news

Check out the Hollings News Center often for stories about the cancer journeys of other patients and highlights about all the amazing work that our researchers, doctors, students and staff are doing to help find the next breakthrough in cancer care.

hollingscancercenter.musc.edu/news

HOLLINGS HEADLINES

Hollings Headlines is our e-newsletter that features inspiring patient stories, updates on promising research and new clinical trials, and information on support groups and other events.

HOLLINGS HORIZONS

Our magazine spotlights innovative research, touching patient stories and important community outreach efforts. Look for it on stands in the cancer center and online on the Hollings news site.

SUBSCRIBE

To have Hollings Headlines delivered to your inbox or to receive Hollings Horizons in the mail, subscribe on our website at:

hollingscancercenter.musc.edu/news/subscribe









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